

Admit One

How to Buy Tickets

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1. Buy Tickets Online

Have your seats waiting when you arrive! Visit our website, www.caffelena.org. Go to the calendar page, find the show you want to come to, and click Buy Tickets. You will be redirected to Brown Paper Tickets. After you've entered your contact and payment information once, purchasing through Brown Paper Tickets will always be a snap.

2. Call Brown Paper Tickets

Would you prefer to talk to real person? Call our box office provider 24/7 at 1-800-838-3006. The cost is the same whether you browse online or phone in your order. * If you don't have a credit card, please call our office for assistance with your reservation.

What if a performance is sold out?

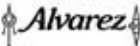

We cut off advance ticket sales at NOON on the day of the show. If a show has sold out, there will be an announcement in the intro of our office voicemail by 12:30 PM. The office number is (518) 583-0022. If the voicemail does not say the show is sold out, seating will be available starting a 1/2 hour before showtime on a first-come, first-served basis. Please do not arrive earlier as we need the place to ourselves for set-up and soundcheck.

Brown Paper Tickets charges \$**.99**, plus 2.5% per ticket. This is the lowest ticketing fee in the industry. We pride ourselves on our "fair trade" box office service. Tickets purchased at the door cost \$2 more than the prices listed in this brochure. This fee directly supports and maintains Caffè Lena, a 501(c)3 non-profit organization. We really need it, and we appreciate your understanding.

Tickets will be refunded only if a show is cancelled, or if you notify Brown Paper Tickets at least 12 hours before sales end. Brown Paper Tickets will not reimburse the purchasing fee.

Advance tickets are not available for Open Mics and Emerging Artist Break-out shows. Tickets for these performances may be purchased at the door.

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Godin *Larrivee* Northwood   Taylor

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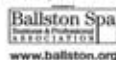
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